



Friday, September 14, 2001

## Seminar offered to help prevent workplace violence

Oakland University's **School of Education and Human Services (SEHS)** is offering a seminar on "Managing Risk in Your Organization: Practical Approaches for Preventing Workplace Violence."

The workshop is scheduled for September 22 and 29 and October 6 and 13 from 9 a.m.- 4:30 p.m. The deadline to register is Tuesday, September 18.

According to the Occupational Safety and Health Administration (OSHA), nearly 1.5 million employees are assaulted in the workplace annually.

The workshop will focus on increasing awareness and reducing the potential for workplace violence. Topics to be discussed include the most dangerous work sites, behavioral characteristics and red flags, causes of employee disenchantment and customer aggression, domestic-violence spillover, intervention techniques, preparing for downsizing, managing threats, and organizational liability. Participants also will learn how to evaluate security, respond to a critical incident and will create a violence-prevention plan.

Judy L. Jacobs, a national consultant and lecturer with more than 25 years of experience in employee education, risk management and instructional program design, will lead the course. She has presented numerous classes on workplace violence in various industries. Jacobs co-authored, *The Workplace Violence in Healthcare Tool Kit: A Guide to Establishing a Prevention and Training Program* published by McGraw-Hill.

Cost of the workshop is \$295, if enrolled for continuing education units (CEUs). Participants have the option to take the course for two university undergraduate or graduate credits. Additional information about the workshop and earning credit is available on the **Department of Professional Development and Education Outreach** Web site. To enroll, contact Professional Development at (248) 370-3033 or e-mail [pro-development@oakland.edu](mailto:pro-development@oakland.edu).

### SUMMARY

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Created by CareTech Administrator ([webservices@caretechsolutions.com](mailto:webservices@caretechsolutions.com)) on Friday, September 14, 2001  
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