



Tuesday, August 31, 2004

## OU offering course on managing risk of workplace violence

Oakland University's School of Education and Human Services is offering "Practical Approaches for Managing the Risk of Workplace Violence" on Fridays from 5:30 to 8:30 p.m. and Saturdays from 9 a.m. to 4:30 p.m. Sept. 10, 11, 17 and 18 and Oct. 1, 2, 8 and 9.

Workplace violence and its impact on organizations will be covered in a highly interactive format. High-risk companies and professions; workplace threats, motives and causes for employee disenchantment; critical incident response; and trauma reactions will be presented. Recognizing warning signs, effectively defusing disruptive behavior and creating a comprehensive safety plan also will be covered.

Judy Jacobs, a national consultant and lecturer with more than 25 years of experience in employee education and risk management, will lead the course. She has presented numerous seminars on workplace violence in various industries and co-authored, "The Workplace Violence in Healthcare Tool Kit: A Guide to Establishing Prevention and Training Program," published by McGraw-Hill.

The cost of the workshop is \$395, if enrolled for continuing education units (CEUs). Participants have the option to enroll for university undergraduate or graduate credit.

For more information, visit the Professional Development and Education Outreach Web site, call (248) 370-3033 or e-mail [pro-development@oakland.edu](mailto:pro-development@oakland.edu).

### SUMMARY

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Modified by CareTech Administrator ([webservices@caretechsolutions.com](mailto:webservices@caretechsolutions.com)) on Tuesday, August 31, 2004  
Article Start Date: Tuesday, August 31, 2004