



Monday, August 16, 2004

OU to offer course on practical approaches for managing the risk of workplace violence

Rochester, Michigan, August 16, 2004 – Oakland University's School of Education and Human Services (SEHS) will offer "Practical Approaches for Managing the Risk of Workplace Violence." The workshop will be held at Oakland University on Fridays from 5:30 – 8:30 p.m. and Saturdays from 9 a.m. – 4:30 p.m., September 10, 11, 17, 18; and continued on October 1, 2, 8 and 9. The deadline to register is Friday, August 20.

Workplace violence and its impact on organizations will be covered in a highly interactive format. High-risk companies and professions; workplace threats, motives and causes for employee disenchantment; critical incident response and trauma reactions will be presented. Recognizing warning signs, effectively defusing disruptive behavior and creating a comprehensive safety plan will be covered.

Judy L. Jacobs, a national consultant and lecturer with more than 25 years of experience in employee education and risk management, will lead the course. She has presented numerous seminars on workplace violence in various industries and co-authored, *The Workplace Violence in Healthcare Tool Kit: A Guide to Establishing Prevention and Training Program*, published by McGraw-Hill.

The cost of the workshop is \$395, if enrolled for continuing education units (CEUs). Participants have the option to enroll for university undergraduate or graduate credit.

For more information visit www.oakland.edu/profdev, call (248) 370-3033 or e-mail pro-development@oakland.edu.

SUMMARY

Oakland University's School of Education and Human Services (SEHS) will offer "Practical Approaches for Managing the Risk of Workplace Violence."

Created by CareTech Administrator (webservices@caretechsolutions.com) on Monday, August 16, 2004
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