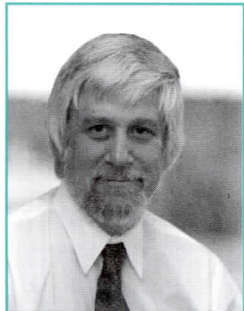


inside OAKLAND

A newsletter for Oakland University colleagues



Randy Hansen is Oakland's Y2K project leader.

Smashing OU's millennium bugs

Team readies campus equipment to function in the new year

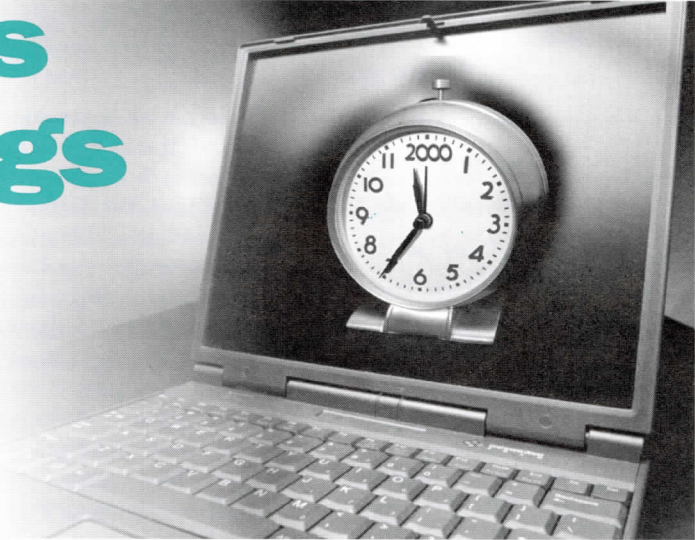
Oakland University is ready for Y2K. Its large, critical computer-controlled systems are year-2000 compliant; and a special team is working hard to squash the millennium bug in other campus equipment.

OU's critical systems such as cash registers, the phone system and Banner 2000, the university's new administrative computer system, are Y2K-compliant. Banner includes financial aid, finance and administration, accounts payable, accounts receivable, student records, accounts and registration, and human resources and payroll.

Randy Hansen, Interim Vice Provost for Research and Graduate Studies, is Oakland's Y2K project

leader. Bill Davis, project manager from Sprint Paranet, is leading three consultants and five field technicians in the remediation effort.

Oakland launched its Y2K initiative in fall 1998. The project's personnel and hardware costs total more than \$2.1 million. More than 7,000 pieces of equipment, including scientific devices, servers, desktop computers, network hardware and general office equipment, were assessed for Y2K problems, Davis says. Now technicians are remediating servers and desktop computers according to lists submitted by departments. Remedies for desktop computers and servers include applying software operating patches.



Department chairs in recent months received documents for listing equipment that needs remediation. Lists should be returned to Hansen at 520 O'Dowd Hall. Remediation cannot begin until the lists are returned. Departments can choose to replace non-compliant office equipment that can't be fixed such as fax machines and printers, if the date function is critical, Davis says.

If you have questions about the Y2K remediation, call the Y2K hotline at 4Y2K or send e-mail to OUY2K@oakland.edu.

OU Y2K Team: Randy Hansen, Pat Beaver, John Coughlin, Kenneth Eagle, Gerard Jozwiak, Vicki Larabell, Brian Paige, George Preisinger, Terrie Rowe, Steve Sapilewski, Bill Watt and Scott Zorn.

Sprint Paranet Y2K consultants: Bill Davis, Doug Botimer, Gary Gillhoolley, John Mitchell, Jeff Rago and Zach Smith.

Y2K Holiday Team

A team of OU staff will be on campus from December 31 through January 1 to monitor and respond to any Y2K problems in building systems, security, research labs, fire alarm systems and other areas. As a result of efforts to date, no major issues are expected. To ensure a safe and smooth transition, faculty and staff are encouraged to refrain from visiting campus or calling OU police or the central heating plant during the night to check on their equipment or systems.

CTF Update

OU works on 20 urgent recommendations

Action on 20 urgent recommendations from the Creating the Future (CTF) task forces is under way throughout campus. Through the CTF initiative, more than 790 faculty and staff members, students and distinguished corporate and civic leaders developed more than 500 recommendations to strengthen and improve Oakland University.

Each of the nine CTF task forces met again this fall to review progress on their recommendations, in particular the 71 prioritized recommendations from the OU Board of Trustees. Task force members also offered opinions on vision statements for the university in general and the five professional schools and the College of Arts and Sciences, in particular.

The University Senate Budget Review and Planning Review committees, the University Senate and the Deans' Council earlier this year had reviewed the CTF

recommendations and developed six megastrategies that should be given higher priority campuswide. The Board of Trustees then prioritized 71 of those recommendations according to the megastrategies, rating each as Urgent, for implementation in 1-3 years; Important, for implementation in 3-5 years; and Desirable, for implementation in 5-10 years.

The megastrategies:

- increase support for the learning process
- enhance technology for academic purposes
- increase diversity
- foster partnerships that enhance excellence in learning, research and service
- enhance Oakland's reputation as a visible major regional, state and national resource
- support research, scholarship and creative endeavors

"We've made great progress since the Board of Trustees approved Creating the Future in 1997," OU President Gary D. Russi says. "I invite the university community to par-



New student orientation, above, is an example of an important student support service. Expanding student support services is one of the urgent CTF recommendations.

ticipate in the plans and life of Oakland as we advance our mission of higher education and community service."

CTF task forces and urgent goals

Among the 71 prioritized CTF recommendations, the board identified 20 as urgent:

- **Campus and Student Life**
 - Expand student support services, especially mentoring and small learning communities, to help students make academic and social adjustments and succeed in college.

- University housing and residential life programs should provide students with distinct educational and social advantages and contribute to an overall perception of campus life as exciting. Continuously upgrade food services to accommodate changing tastes of students.
- Establish goals and strategies to develop and expand endowed scholarships to recruit and retain high-achieving students.
- Focus on preventive polic-

1999 at Oakland

A year of remembering and moving forward

The final year of the 20th century built on the last several years of extraordinary innovation and growth at Oakland, as OU positioned itself to become a model university of the future. 1999 was also a year of remembering: The university marked the 40th anniversary of its first convocation.

Here are highlights of 1999:

Milestones

- OU winter enrollment reached a record high of 13,628.
- The Legal Assistant Program celebrated its 25th anniversary.
- The School of Health Sciences dedicated its permanent new home on Hannah Hall's second and third floors.
- The men's soccer team was ranked 21st in the nation according to the NCSAA/adidas Men's NCAA Division I National Ranking Poll.
- The School of Business Administration broke ground for its new home, the Business and Information Technology building.
- During its transition to Division I, the men's basketball team played before 80,000 people in the 1998-99 year, compared to total attendance in a "good" year of 17,000. The team was on TV six times, reaching about 23 million homes.
- OU completed installation of the three main parts of its new administrative com-



The OU men's basketball team played before 80,000 people in the 1998-99 season.

- Support Facility opened.
 - Woody Varner, OU's first chancellor, died on October 30 at age 82, of Parkinson's disease.
- New programs and tools
- The Department of Placement and Career Services (P&CS) and Oakland University Foundation started an internship program, Career Partners, to give students quality career-related work experience. The program places student interns in corporations, businesses and agencies represented by the



OU broke ground for the new BIT building.

- puter system, Banner.
- Oakland Center's lower-level renovation was finished. Wallace's Bookstores rebuilt and started running the OU bookstore.
- The Board of Trustees approved a strategy to develop a campus master plan.
- Construction continued on the new university fundraiser, the championship R & S Sharf Golf Course, to open in fall 2000.
- The Biomedical Research

- OUF.
- P&CS started a co-op program in which students supervise pickup truck production at the General Motors Pontiac East Assembly Plant.
- The School of Education and Human Services and the School District of the City of Pontiac started the Urban Teacher Preparation Collaborative, a master's and certification program that develops expertise in

- Top-Ten Midwest regional university in the year 2000 edition of its guide, *America's Best Colleges*.
 - Oakland and the University of Michigan-Dearborn established the Michigan Jobs Consortium, an Internet site combining job listings from their placement offices to better serve students and alumni.
 - The College of Arts and Sciences' Department of Linguistics dedicated the Center for American English to provide programs in English as a second language.
- Events
- Former Detroit Pistons star Dave Bing, CEO, The Bing Group, was the keynote speaker at OU's Seventh Annual Keeper of the Dream Awards Banquet.



OU's charter faculty and staff members returned to campus to mark the 40th anniversary of Oakland's first convocation.

- urban schools teaching.
 - The School of Health Sciences and Wayne State University offered their first distance-learning classes in clinical microbiology and clinical chemistry using two-way video-conferencing.
 - The School of Nursing accepted a \$1 million gift from Margaret Allesee to start the Maggie Allesee Chair in Geriatric and Rehabilitation Nursing.
 - OU alumnus Michael Grieves donated to the School of Health Sciences a new multimedia tool, PT Vision, to teach physical therapy students a new method of showing their patients proper body movement.
 - *U.S. News & World Report* ranked OU a
- WDIV anchor Emery King moderated a distinguished panel of industry and educational leaders who discussed diversity in the workplace.
 - More than 100 charter faculty and staff members returned to campus to mark the 40th anniversary of the university's first convocation September 17.
 - Caroline Cox, world renowned human-rights activist and nurse, was the guest of honor at the School of Nursing's annual Nightingale awards.
 - More than 10,000 walkers came to OU to help raise funds to prevent cardiovascular diseases and stroke during the American Heart Walk.
- New leaders
- Louis Esposito, vice president, Academic Affairs, and provost
 - Elaine Didier, dean, Kresge Library.
 - Robert Cooper, member, Board of Trustees
 - Penny Crissman, member, Board of Trustees
 - Margaret Allesee, Penny Crissman, Frederic Gonzalez, Kenneth J. Graham, James Howlett and Dennis Pawley, directors, Oakland University Foundation; Molly Beresford, ex officio member, OUF.



- new faces
- Shirley Anderson, Library Technician II, Kresge Library
 - Sue Barker, Academic Coordinator, Project Upward Bound
 - Kimberly Bennett, Government Relations
 - Kim Crawford, Office Assistant II, Employee Relations
 - Sandra Deng, Academic Advisor, SEHS
 - Pam Fritz, Office Assistant II, Advancement Services
 - Jessica Hebert, Program Administrator, Meadow Brook Hall
 - Alysa Hunton, Assistant Research Manager, University Relations
 - Johanna Kessler, Accounting Clerk III, Accounts Payable
 - Ida Logan, Medical Aide, Graham Health Center
 - Keith Merritt II, Counselor, Advising Resource Center
 - Jean Mersman, Office Assistant II, Alumni Relations
 - Linda Robak Rauhut, Assistant Director of Professional Development, SEHS

campus REGISTRY of distinction

- Sara Chapman, History, was invited to present a paper, *Provincial Finances and the French Navy Under Louis XIV* at a conference in Paris sponsored by the French Ministry of Economics, Finances and Industry on December 9.
- Elaine Didier, Kresge Library, has been elected to a two-year

- term on the Board of Directors of the Interlochen Center for the Arts Alumni Organization. She has also been appointed to the Student Outreach Committee of the Women's Economic Club.
- Ronald Rapin, Modern Languages and Literatures, presented a paper at the Michigan Foreign Language Association Annual Conference in Lansing last year.
- Wanda Scipio, Nursing, received a \$30,000 two-year grant from Robert Wood Johnson to support a collaborative relationship between OU faculty, HAP senior

- managers and Henry Ford Health System primary care physicians.
- Sally Silk, Modern Languages and Literatures, was elected an officer of the executive committee of the MLA discussion group, Interdisciplinary Approaches to Culture and Society.
- Bob Thomas, Placement and Career Services, was inducted as an Honorary Member of the Golden Key National Honor Society on November 22.

OTUS training now on Web

Oakland University faculty and staff now can learn computer programs and Web development in the comfort of their own office.

In addition to instructor-led classes, the Office of Training and User Support now offers Web-based instruction. The two online training programs available are Office 97 and Web development. Office 97 courses include MS Access, Excel, PowerPoint and Word. Web development courses are basic HTML and advanced HTML. All that faculty and staff members need to benefit from the program is access to

a computer with an Internet connection. They can choose browsers Netscape 4.7 or Internet Explorer 5.0. Most OU employees have updated browsers. If you don't, please contact the Information and Instructional Technology staff at 4357 and they will assist you with the installation.

The versatility of this product enables users to choose from a host of usage options. For example, the program can serve as an electronic reference tool at the office as well as a supplement to OTUS instructor-led classes.

"National Education

Training Group (NETg), the designer of this system, created an easy to use Web-based instructional model," says Vesna Gorec, NETg administrator.

Each course is divided into three major components: units, lessons and topics.

If you would like to participate, contact Gorec at vgorec@oakland.edu and provide the following information:

- Name
- E-mail address
- Division Name
- Phone number
- Group name (AP, IC, CT, Faculty)



After an account is issued, faculty and staff have three options. They can get started on their own using the Getting Started guide on the IIT page; they can take a one-hour navigation class, where they are taken through the program and shown how it works; or they can contact Gorec and the setup can be accomplished over the phone.

bits and PIECES

Holiday observances: Just a reminder

Dates for the start of registration and classes were changed to provide extra time to resolve any Y2K problems that may occur. OU will be closed for the winter holidays beginning December 23. Business operations will resume on January 3. Registration is scheduled for January 6; classes begin on January 10.

advancement of community health care. The VNA is Michigan's largest and oldest non-profit home health care agency.

OU offers new campaign management course

Oakland University has teamed up with the Michigan Democratic and Republican parties to create a course for campaign managers planning to work on state house races in 2000. John S. Klemanski, professor, Political Science, CAS, will teach the course, Political Campaigns, in the winter 2000 semester. He has taught the course as a credit-only offering since 1996, and has served as a campaign manager in a state house race. The course will also be offered as a distance learning course, transmitted to Northwestern Michigan College in Traverse City. Other sites around the state will be considered. "Non-credit students also will be able to enroll in this course, without needing to enroll in a full degree program," Klemanski says. "The Oakland University campus can become known as a center for state campaign management training."

Under the present plan, students will complete the campaign management course in late April, then be assigned to a state house campaign in time for the early May 2000 filing deadline.

Athletics staffers honored

Two support staff students in the Department of Athletics were awarded scholarships for graduate school from the National

Association of Collegiate Directors of Athletics. To qualify for the awards, student trainer Sarah Esper and dance team coach Teri Bossi had to hold senior class rank and at least 3.0 GPAs. Esper has worked in the athletic training room for two years and has volunteered over 1,500 hours for OU under head athletic trainer Tom Ford. She is planning to pursue a degree in athletic training or sports medicine. Bossi will graduate in May 2000 with a degree in elementary education. She was a member of the dance team for two years and has been the coach of the dance team the past three seasons.

New forums help Banner users

If you have questions about using Oakland's Banner Finance or Banner Human Resources systems, two new OU listservs can help you get the answers. For help on navigating through a Banner form or getting information from Banner, just e-mail the question to the listservs and OU's 300 Banner users will get it in minutes, says Ken Palazzolo, senior systems analyst, Banner Finance and Human Resources systems. Someone is sure to respond with an answer, he says.

Users can also check the listservs for updates, announcements and procedural changes. The listservs are for Oakland University employees who have received security access to the Banner

Finance and Human Resources systems. E-mail Palazzolo@oakland.edu to participate in the listservs. Any questions about the listservs can be posted on the listserv or e-mailed to Palazzolo.

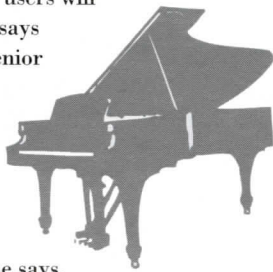
A listserv for users of Microsoft Access is also available. Microsoft Access supports desktop databases and database-supported reporting. If you think a listserv would help with your work, consult your Banner analyst.

The Banner Finance and Human Resources listserv addresses: **Finance** <banner-finance@oakland.edu> **Human Resources** <bannerhr@oakland.edu>

To sign up for Microsoft Access, send an e-mail to major-domo@oakland.edu with no subject and a one-line message: subscribe ou-access (your e-mail address).

New piano course for kids

Bring out the pianist in your child this winter. Michael Benson, Coordinator of Group Piano and Piano Pedagogy, Department of Music, Theatre and Dance, CAS, is planning a pilot course, Beginning Piano for Youth. Kids ages 6-10 are invited to join the six-week program running mid-February through March. The course includes individual and group piano lessons that introduce music fundamentals and the enjoyment of music making at the keyboard. If interested, contact Benson at 2031 or mbenson@oakland.edu.



Big hearts at OU



Members of the Oakland University community showed the American Heart Association (AHA) that they have big hearts: OU walkers raised more than \$10,000 on October 2 to help prevent cardiovascular diseases and stroke during the American Heart Walk on OU's campus. It was the largest Heart Walk in the nation. Oakland walkers joined more than 10,000 participants, who raised \$835,000 from friends and family to help support AHA educational and research programs. The event went so well that OU will host the event again next fall.

SON wins 1999 community health award

The Visiting Nurse Association awarded the School of Nursing the 1999 Community Health Award on November 3 for its continuing commitment to the



MBH Tradition

Booth Colman performs as Ebenezer Scrooge and Joshua Romeo, left, and Isaac Kuhn alternate in playing Tiny Tim in Meadow Brook Theatre's annual holiday spectacular, *A Christmas Carol*. The play runs through December 26. For tickets, call the MBT box office at 3300.

calendar of EVENTS

December

- Through Dec 26 Play, *A Christmas Carol*, MBT
- 22 Women's basketball vs CMU, 7 p.m., SRAC
- 23 University business operations cease until Jan. 3

January

- 5-30 Play, *Dangerous Obsession*, MBT
- 8 Men's and women's basketball vs Youngstown State; women's, 4:30 p.m.; men's, 7 p.m., SRAC
- 14 Reception for opening of Carl F. Jr. and Anna M. Barnes Print Collection, MBAG, 4-7 p.m. Exhibit runs Jan. 14-April 2
- 17 Martin Luther King Jr. Celebration Day
- 26 Lecture, Carl Barnes, *Collecting Art: Greed, Need, Speed*, MBAG, 4 p.m.

oakland

WAY OF LIFE

Holiday mirth with less girth

If you're worried about gaining weight during the holidays, try these menu suggestions from the Meadow Brook Health Enhancement Institute. They'll cut the fat and calories in your grand holiday meal.

Appetizers

SALSA AND CHIPS

Avoid regular tortilla chips that are fried and full of fat and extra calories. Try baked chips, or if you're feeling adventurous, make your own. Cut pita bread into wedges, spray sparingly with vegetable oil, sprinkle with seasonings of choice and bake. Serve with salsa.

CHEESE

Cheese is extremely high in total fat and saturated fat (the artery-clogging stuff). Substitute fat-free and low-fat cheeses; they work great in any recipe for a cheese ball. Choose low-fat crackers, preferably whole grain.

CHEX MIX

A healthy holiday staple, not to mention an easy snack for

the kids. Use the whole grain/multigrain cereal, which adds fiber, something most of us lack. Fiber can make you feel full, which helps you eat less. Decrease the fat by omitting the butter/margarine. Instead, combine the cereals and add one-third cup water (instead of butter) with Worcestershire sauce. Coat cereal with mixture; bake as directed. While still warm,

spray with butter-flavored spray and sprinkle with dry seasonings; stir; then repeat. Now, add your low-salt pretzels and low-fat cheese crackers.

Dinner

TURKEY

Dark meat has three times the fat of breast meat, so go for the white meat. Skip the skin, which is heavy in fat. Basting

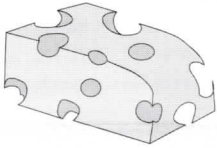
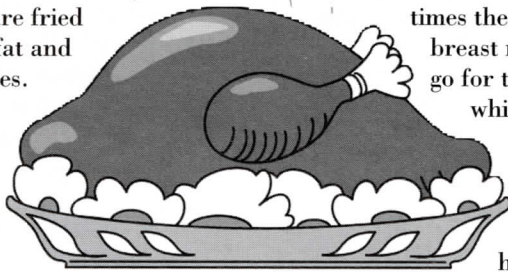
increases calories and fat, due to the added butter/margarine on the bird as well as the gravy, if the drippings are used.

STUFFING

Sausage is another culprit for raising calories and saturated fat in holiday meals. Instead of sausage, add fresh herbs for flavor. Keep it moist by adding defatted broth in place of butter.

MASHED POTATOES

Another great place to use defatted broth, in place of butter, for flavor and mois-



employee of the MONTH

DECEMBER 1999

EMPLOYEE: Jim Kitchen DEPARTMENT: Oakland Center Cleaning

TITLE: Custodian II LENGTH OF SERVICE: 14 Years

COMMENTS:

"Jim does his job without fail. He takes the initiative to correct potential problems before they become a hazard. The entire appearance of the upper level of the Oakland Center is Jim's responsibility which he handles without flaw."

"Jim is a very self-motivated, responsible worker. He is very punctual in his attendance. It is a real pleasure to work with Jim. He is truly the jewel in the OC crown."

ture. For creamier potatoes, use skim evaporated milk instead of whole milk.

SWEET POTATOES

They're naturally sweet, so you can easily decrease or eliminate the brown sugar and marshmallows. Substitute Grape Nuts cereal for walnuts.

GRAVY

Add liquid Butter Buds or defatted chicken broth to replace butter/margarine. Or try an easy alternative: Heinz Fat-Free gravy.

GREEN BEAN CASSEROLE

Look for reduced-fat and low-fat cream soup varieties at the grocery store. For great flavor and look, use roasted/

caramelized onions instead of fried onions.

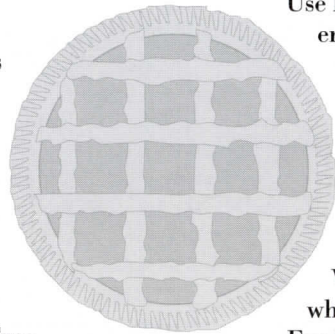
EGGS

For any recipe, you can replace one egg with two egg whites. This eliminates five grams of fat and 45 calories per egg yolk.

PIE CRUST

A pie crust is flour and fat. Use low-fat graham crackers crushed and held together with egg whites and liquid Butter Buds. Bake to hold it together. Then add filling and bake as usual. Top with Fat-Free Cool Whip instead of real whipping cream.

For further information, call Yvonne Moses, registered dietician, at the institute, extension 4523.



From the staff of Inside Oakland, best wishes for the holidays and the new year.



INSIDE OAKLAND is published each month September through May for the faculty and staff of Oakland University by the University Communications and Marketing Department (C&M).

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DEADLINES

Submit items for publication no later than the 10th of the month before publication

continued from cover

CTF Update

ing to ensure safety on campus.

Information Systems, Library and Learning Resources

- Develop a plan for a strong information infrastructure to achieve university goals.
- Commit human and finan-



SEHS students learn how to teach students about the solar system. Enabling teachers to prepare students for the future is an urgent CTF recommendation.

cial resources for a strong information infrastructure to achieve university goals.

Market Positioning and Visibility

- Oakland University should significantly enhance its working relationships with its corporate neighbors.

- Oakland should further invest in its advancement operations to make them a more vital part of its regular operating budget and to grow its endowment to sustain and support the quality of the university over a long period.
- Oakland should focus on student retention.

College of Arts and Sciences

- Assume a leadership role in preparing students for an increasingly international and diverse world.
- Capitalize more effectively on the resources available in Oakland County.

School of Business Administration

- The School of Business Administration should ensure business students are prepared to meet the needs of employers.
- Increase diversity in the SBA.
- Enhance mutually beneficial interactions between the SBA and external constituencies.

School of Education and Human Services

- The SEHS should enable teachers and school professionals to prepare students for the future.
- The SEHS should prepare teachers, counselors, and

human service professionals to respond to and work effectively with diverse populations.

School of Engineering and Computer Science

- The SECS should develop a few leading-edge niche areas of research expertise and partner with local industry to seek significant federal funding for research laboratories or centers in these areas.
- SECS enrollment should be allowed to increase at the rate that resources that can be provided to meet the needs of the community; it should allow for more emphasis on the automotive industry; and maintain or increase quality of students enrolling in the school.
- The SECS should aggressively pursue the possibility of offering undergraduate programs in computer

engineering, electrical engineering, mechanical engineering and computer science at the Macomb Community College University Center.

School of Nursing

- The School of Nursing must continue to redesign curricula to prepare clinically competent graduates



A SON student examines a patient. An urgent recommendation for the SON is to produce graduates who can care for patients across the life span.

who have strong decision-making skills, effective interpersonal competencies, a sense of compassion and business and management skills. Graduates should be able to practice in traditional and nontraditional settings with consumers across the life span.