



Monday, August 2, 2004

## OU to discontinue SAIL telephone system

By **Kelly Smith**, OU Writer

To continue to provide a technologically stable and secure online environment for students to conduct business and to assist the university in managing expenses, Oakland University will discontinue the SAIL telephone system effective Wednesday, Aug. 11.

Launched in the early 1990s, SAIL telephone was the first electronic avenue for OU students to conduct university business. Over the years, SAIL telephone experienced a dramatic decrease in transaction volume, and in 2000, OU launched the online **SAIL Web** system.

All students should now use SAIL Web to conduct university business.

"SAIL Web offers a greater number of student services than SAIL telephone," said Steve Shablin, registrar. "Students can register for classes, view and pay bills, and access their grades online, 24 hours a day, seven days a week.

"It's a secure, stable and easy-to-navigate site."

Students also may add or drop classes, get financial aid information and forms, view detailed course information, obtain unofficial transcripts, access class schedules and more.

To access SAIL Web:

- go to **<https://sail.oakland.edu>**
- click "Login to Secure Area"
- enter the nine-digit student number and six-digit PIN (Personal Identification Number)
- click "Student Services & Financial Aid"

Students who do not have Web access at home or work can use **Oakland University's computer labs** located throughout campus. Computers also are available in the **Office of Student Financial Services** and Rooms 129/130 in **Kresge Library**. Also, many public libraries offer Internet access.

Students always may register for classes in person at the **Office of the Registrar** located at 100 O'Dowd Hall.

For more information about registering for classes through **SAIL Web**, contact the Office of the Registrar at (248) 370-3450 or **[registra@oakland.edu](mailto:registra@oakland.edu)**. For more information about paying student bills through SAIL Web, contact the Office of Student Financial Services at (248) 370-2550 or **[mystuact@oakland.edu](mailto:mystuact@oakland.edu)**.

### SUMMARY

To continue to provide a technologically stable and secure online environment for students to conduct business and to assist the university in managing expenses, Oakland University will discontinue the SAIL telephone system effective Wednesday, Aug. 11.

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