

Wednesday, August 11, 2004

## University Relations implementing new phone system

By Dawn Pauli, contributing writer

Reaching employees in the University Relations Division in John Dodge House will be easier when a new automated answering system is implemented in mid-August.

After phoning the main number, (248) 370-3700, callers will need to enter the employee's extension to be immediately connected. At any time, callers can dial "0" to reach a John Dodge House employee for assistance.

"Due to budgetary reasons, we had to eliminate a position," said Rob Saunders, director of development information services. "At the same time, we want to use our phone system more efficiently. Callers will reach an automated answering system that will quickly and easily direct them to who they want to reach and they always will have the option to speak to someone immediately by dialing '0'."

The University Relations offices in John Dodge House include Alumni Relations, Development Information Services (including Gift Accounting), Annual Giving, the Office of the Vice President for University Relations and the Oakland University Foundation.

Name		Ext.	Title	Department
Allen	Theresa	1865	Gift Accounting Manager	DIS
Badgley	Bobbie	1305	Budget Manager	University Relations
Bass	Adrienne	1687	Director of Alumni Affairs	Alumni Relations
Carpenter	Carol	1390	Program and Event Specialist	Alumni Relations
Cavallaro	Maria	1192	Gift Accountant	DIS
Drewry	Lyndy	1383	Prospect Tracking Coordinator	Dev. Services
Goepp	Susan	1473	VP University Relations and Executive Director of Oakland University Foundation	University Relations
Hahn	Linda	1024	Researcher	Dev. Services
Hunton	Alysa	1114	Researcher	Dev. Services
Larson	Cathy	1030	Office Assistant III	Annual Giving
McLaughlin	Jim	1350	Associate VP of University Relations	University Relations
Mersman	Jean	1156	Office Assistant	Alumni Relations
Meyers	Gail	1304	Membership Coordinator	Alumni Relations
Montgomery	Brian	1381	File Imaging Clerk	DIS
Oliver	Linda	1685	Assistant Director, Alumni Inf. Tech.	Alumni Relations
Pearl	James	1262	Development Officer - SHS/SON	SHS / SON
Saunders	Rob	1194	Director of D.I.S.	DIS
Sheridan	Dennis	1029	Director of Planned Giving	University Relations
Simek	Jamie	1113	Assistant Director	Alumni Relations
Sonnenberg	Shelly	1119	Gift Accountant	DIS
Stephenson	Rainy	1025	Stewardship Manager	DIS

Street	Barbara	1342	Gift Accountant	DIS
Swidwinski	Julie	1026	Student	University Relations
Teolis	Dawn	1866	Manager, Technology	DIS
Utech	Tracy	1247	Director - Corp/Fdn Relations	University Relations
Vrsek	Shelly	1663	Proposal Writer	Dev. Services
Vulaj	Julie	1693	Director of Annual Giving	Annual Giving
Yaeger	Evelyn	1473	Administrative Assistant to VP	University Relations

## SUMMARY

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