

Tuesday, April 6, 2010

Michigan Lean Consortium presents free webinar

The Michigan Lean Consortium is presenting a free webinar with Mark Graban, senior fellow at the Lean Enterprise Institute (LEI) in Cambridge, Mass., on April 7 from 1-2 p.m. Author of the Shingo Prize-winning book "Lean Hospitals: Improving Quality, Patient Safety and Employee Satisfaction," Graban will be speaking on the topic of "Leadership presence on the front line: A critical success factor for Michigan's regrowth."

Graban will discuss how leadership presence on the front line can and should be done in order to improve business and employee morale. He will show how a leader can be productive while on the front line and what happens in between doing these "walks" with the information gleaned from the employees.

Graban will also share his experiences on the importance of these walks to the culture of an organization and how they encourage effective problem solving and a no-blame environment. All of this can help in Michigan's regrowth in securing existing businesses and attracting new ones.

Prior to joining LEI, Graban was most recently a senior consultant for ValuMetrix Services, a part of Johnson & Johnson. In that role, Graban served as a consultant to many health care organizations across North America and in the United Kingdom. He taught and led teams of hospital personnel and leaders involved in multi-month Lean transformation engagements in departments including laboratory, radiology, primary care and nursing settings.

Before moving into health care, Graban worked in manufacturing for 10 years with companies including General Motors, Dell and Honeywell. Graban is also a popular blogger and has created almost 100 podcasts with Lean leaders from different industries.

Graban has a B.S. in industrial engineering from Northwestern University and an M.S. in mechanical engineering and an M.B.A. from the Massachusetts Institute of Technology's Leaders for Global Operations Program. He was raised in Livonia, Mich.

This webinar is open to everyone. To attend, follow the details below on April 7 at 1 p.m.

Dial in: 1-888-627-7005 or 1-404-829-4709

Code: 689381

Live meeting: <https://www110.livemeeting.com/cc/ncs/meet/2851052>

The mission of the MLC is to offer a diverse network of knowledgeable Lean professionals who come together to share innovative practices. The organization aims to create a Lean culture in Michigan to ensure sustainable competitive advantage, which could translate into healthier businesses that offer more job opportunities leading to economic growth in the state.

The charter members of the MLC include: Amway, Blue Cross Blue Shield of Michigan, DTE Energy, Johnson & Johnson, The Lean Learning Center, Northwestern Michigan College, the Oakland University Pawley Lean Institute and the Michigan Shingo Prize through The Right Place.

SUMMARY

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Article Start Date: Tuesday, April 6, 2010