Academic Computing Committee Oakland University Senate 2020-2021 Report

Chair: Chris Wilson (SHS) (Winter 2021), Kredell, Brendan (CAS) (Fall 2020)

2019-2021 Faculty Appointments: Govind, Chhabi (CAS), Hajj-Hussein, Inaya (SOM), Paul, Julia (SON), Caushaj, Eralda (SBA), Balijepally, Venu (SBA)

2020-2022 Faculty Appointments: Wilson, Chris (SHS), Gu, Randy (SECS), Srauy, Sam (CAS): Kies, Bridget (CAS), Kredell, Brendan (CAS)

2020-2021 Student, Staff and Ex-Officio Appointments: Lu, Lunjin (Chair, Computer Science and Engineering), Tirpak, Lori (Chief Information Officer), Moore, Shaun (SVPAA and Provost Designee), Gordon, Adam (CSITS), OPEN (President Student Chapter ACM)

Meetings during this term: October 15, 2020, March 4, 2021, April 6, 2021

Major decisions and discussion items:

- Provided feedback on the transition to Zoom as a learning platform and overall it seems to be meeting most general teaching needs. Recommend continue with use of Zoom for Oakland University teaching and meetings.
- Committee reviewed and provided feedback to Lori Tirpak on the following OU
 Policies: 830, 840, 850, 860, 870, 880, 890, and 1160 in the Fall 2020 prior to
 submission to Administrative Council.

Received an update and provided feedback on the progress of the Research
 Cluster and the Apporto vitual infrastructure software portal.

Any issues that are being carried forward:

- Ongoing concerns with the limited resources dedicated to computing application
 and software approval process which seems to be impacting the work of the
 faculty. Turnover and approval time is long and has resulted in delays of
 integrating technology into the business of the university. Committee feels it is
 important to continue to monitor and discuss.
- Ongoing discussion as to how to organize and support faculty who now need technical support and resources to build their eDossier for Tenure and Promotion process.
- Continue to promote CSITS Classroom in a Box for resources for online teaching.

Recommendations to be shared with the Steering Committee:

- Recommend advocating for increased resources (including another FTE employee) for IT software procurement to facilitate responsiveness. The number of requests has grown exponentially with the same resources (or less) available to the University. It is a risk management issue as well and there is little redundancy to the role of IT procurement/compliance.
 - Additional justification: Last year, OU IT procurement had over 21 RFP requests and since July 1, 2020, they have reviewed over 575 software requests. There has also been a huge increase in individual software

requests. Some of the impact was COVID related, and some was faculty spending using their travel money that was re-allocated. Software reviews is a piece of the overarching responsibility of this role. They also create technical requirements and review "Request for..." responses, attend demos, provide technical comments for any legal contracts, create a 5-year total cost proposals, and track projects, milestones, and crossfunctional handoff needs. Currently there is one primary person who does this and it has been identified that more assistance is needed help expedite the business of the university.

- Increasing awareness for eDossier resources including working with eLis for Tenure and Promotion Process.
- Chair position Chris Wilson elected as chair for 2021-2022
- The committee wishes to recognize Chhabi Govind, Inaya Hajj-Hussein, Julia Paul, Eralda Caushaj, Venu Balijepally for successful completion of their term and thanks them sincerely for their service.

In this COVID affected academic year, the committee wishes to convey their immense appreciation for all of the Oakland University computing and information team members and faculty for their diligence, teamwork, wisdom, dedication, and ingenuity in helping the faculty and students navigate this unprecedented year. Your expertise and dedication are noted and appreciated and will not be forgotten. Oakland University is

fortunate to have such highly skilled and knowledgeable people and a large part of the success of the university this year is due to you. Ever grateful...

Respectfully submitted:

Chris Wilson PT, DPT, DSc{T

May 17, 2021