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Chartwells delivers improved food service

By **Jeff Samoray**, OU Web Writer

Students, faculty and staff at Oakland University are benefiting from renovations and improvements brought on by **Chartwells**, OU's new food service provider. Chartwells not only offers enhanced food options but also more campus locations and expanded hours of service that cater to everyone from campus residents to part-time faculty and staff.

Chartwells, which was selected in late spring of 2002 to provide food service at OU, feeds students at more than 230 colleges and universities across the country, including the University of Miami, University of Utah, Arkansas State University, DePaul University and SUNY-Albany.

"We've received fantastic feedback from the campus community since we began operations at OU at the beginning of the fall semester," said Melissa Shaw, associate retail director/marketing manager for Chartwells. "People love our new premier food concepts, such as Subway, Ritazza Coffee and Chick-fil-A. We're looking forward to providing Oakland with a high-quality showcase food service for many years to come."

In cooperation with the university, Chartwells made cosmetic changes over the summer to Vandenberg Dining Center and the Yacht Club and substantial renovations to the Oakland Center's Pioneer Food Court.

Students who dine in the residence halls can sample traditional breakfast items paired with made-to-order omelets, pancakes and Belgian waffles. For lunch and dinner, they offer items such as grilled sandwiches, charbroiled burgers, grilled honey-roasted turkey or ham, meats carved to order, savory sides and baked casseroles, fresh baked desserts, breads and rich pastries.

Besides Chick-fil-A, Ritazza Coffee and Subway, other premier concepts added to the Pioneer Food Court include charbroiled burgers at Coyote Jack's, fresh baked desserts at the Double Treat Bakery, grab-and-go personal pizzas at Noble Roman's, and fresh and flavorful soups at Au Bon Pain.

In addition, Chartwells installed a Ritazza Coffee shop in the new Education and Human Services Building and recently began offering Ritazza Coffee, baked goods and bagels in Kresge Library and the "fishbowl" lobby of South Foundation Hall.

"We've gotten great feedback from students and faculty on our services in the fishbowl and the Education Building," Shaw said. "We wanted to cater to people on that side of campus who may not always make it to the Oakland Center."

Chartwells also expanded the service hours for Vandenberg Dining Center to 7 a.m.-7 p.m. on weekdays, with no shutdowns between meal times. A new weekend brunch at the dining center also is offered from 11 a.m.-5 p.m. In previous years, students had to walk to the Oakland Center for weekend meals.

For more information on dining at Oakland University, visit the **Chartwells** Web site, which offers campus dining menus and locations as well as catering service and health and nutrition information.

SUMMARY

Students, faculty and staff are benefiting from renovations and improvements brought on by Chartwells, OU's new food service provider. Chartwells not only offers enhanced food options but also more campus locations and expanded hours of service that cater to everyone from campus residents to part-time faculty and staff.

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